

LAMPPOST

MORAVIAN MANOR COMMUNITIES

SPRING 2022



2021 Annual Report ... PAGE 12-18

VISION

Moravian Manor Communities' (MMC) vision is to be a unique community within a community that excels at anticipating and accommodating the changing lifestyles, expectations, and needs of the people we serve.

CONTENTS:

- 3** A Letter from Our President
- 4** Spotlights
 - Residents
 - Team
 - Community
 - Dining Services
- 9** Community within a Community
- 12** 2021 Annual Report
- 19** ERL is Back!



Editor: Nicole Michael, nicolem@moravianmanor.org

Contributing Writers: KERRY DERING, Activities Director; SUE DUSSINGER, Administrative Assistant; DAVID SWARTLEY, President & CEO; Cindy Meier, VP of Finance; DEREK MILLER, Executive Chef/Owls Nest Restaurant & Sippery

If you wish to have your name removed from the mailing list, please send a written request to the Founders Campus at:

Moravian Manor Communities Development Office
 300 W. Lemon Street
 Lititz, PA 17543
 717-626-0214
 development@moravianmanor.org

Residential Living information is available through the Sales Center on the Warwick Woodlands Campus (544 W. 6th Street, Lititz) by phone 717-626-0214 or email info@moravianmanor.org. Open M-F, 8:00 AM - 4:30 PM

Assisted Living, Memory Care or Skilled Care information or admissions is available by phone 717-626-0214 or email admissions@moravianmanor.org.

Admission to Moravian Manor Communities is open to people regardless of race, gender, sexual orientation, age, religion, national origin, handicap, or disability.

The official registration and financial information of Moravian Manor Communities may be obtained from the Pennsylvania Department of State's Bureau of Charitable Organizations by calling 1-800-732-0999 or visiting www.dos.state.pa.us/char/site. Registration does not imply endorsement.



A LETTER FROM *Our President*

AND YET?



David Swartley

A few years ago, my wife and I purchased a “fixer upper” property in Lancaster Township. The goal was to refurbish it and rent it to some family members. After working at the property for months, we came down the home stretch. The major contracting work had been completed, but there was still painting, light installation, cleaning, and other tasks that needed to be completed. It was a cold, wintry Saturday when we arrived at the crack of dawn. My wife and I were painting the stairwell and foyer. I started at the top, and Shelby began at the bottom. I worked my way down to the midpoint and placed my paint can and supplies on a small landing. I opened a new can of paint and took a short break. At the bottom of the steps, Shelby painted in the foyer and ran short of drop cloth. She yanked on the drop cloth, unaware it stretched up to the landing. My full paint can cascaded down the steps. A colorful waterfall flowing down the wooden steps. It was almost picturesque!

As everyone scrambled to stop the damage, some of my language during this event was more appropriate for the Howard Stern show than a church service. The day had started off horribly.

And yet...by the end of the day, the mess was cleaned up and the painting was complete. It ended up being a wonderful workday. Everyone had fun working together and the place was ready to be occupied. As an added bonus, everyone present learned that my one-syllable lexicon was broader than they might have imagined.

This past year, my wife told me about a speaker she had heard addressing the trials in life. The speaker kept coming back to the phrase, “And Yet.” There is almost always a blessing or significant learning correlated to life’s potholes.

Recently our Medical Director, Dr. Kraybill, wrote an op-ed in LNP entitled, “A Physician’s View on What We Got Right (and Wrong).” It was interesting to read his reflection of the events over the past two years. Debriefing what went right and what we learned is invaluable in crisis management.

Reading Dr. Kraybill’s reflection prompted me to think about the “And Yet” moments at Moravian Manor Communities over the past two years. So I share a few snippets of our learning:

Employee scarcity reached historic levels. And yet...our residents and Board banded together and raised close to \$200,000 during this time in direct support of our staff. Expressions of resident appreciation for our staff have never been greater.

Resident census in our care areas decreased. And yet... Residential Living sales continued at a vigorous pace. In

reality, the pandemic forced changes already identified in our strategic plan.

Management and employees have been tested as never before. And yet...MMC emerges with a stronger, more aligned team than ever before.

Revenue from our care areas decreased significantly. And yet...we learned to live and operate with less. We learned to never waste a good crisis.

Resident and employee frustration with constantly changing infection control methodologies reached epic levels. And yet...I have never seen the entire team so aware of and focused on infection control procedures. This will serve us well in future years. Historically, most of our management team would have no idea what is in central supply. We all know now!

Discouragement from isolation over two years becomes evident amongst everyone. And yet...neighborly caring for each other and appreciation for socialization are realized in many new ways. Residents have volunteered to shop for their neighbors. Residents have volunteered at our vaccine clinics and today are helping in our dining areas. Isn’t this what community is supposed to look like?

Interdepartmental irritation for extra work assignments related to “stat” COVID setups and changes. And yet...a greater appreciation for the tasks of other departments reaches all-time highs. (e.g., management team folding gowns in the laundry area during the height of the pandemic)

This shortlist of positive outcomes from challenging situations is just a sampling. If I opened this list up to our team, I am sure it would yield pages of examples.

I am well aware that our journey is not yet complete. The writer of Ecclesiastes 3 expressed a litany of “There is a Time for Everything.” We have had a time to weep and a time to mourn, and a time to refrain from embracing. And yet...are we entering a time to laugh, dance, and a time to embrace?

Thank you for your part in making the “And Yets” real at Moravian Manor Communities.

Keeping Time with *Louis Danna*

He talks with a precision, grace, and artistry rivaled only by his jewelry and watch designs. As an international business man, Louis Danna has truly lived an intriguing life.

Louis was one of the first residents at The Woods apartments on the Warwick Woodlands Campus. He speaks five languages – French, Italian, German, Spanish and English – and he has traveled the world from China to England and Switzerland to Philadelphia and now calls Lititz home.

Born in Torino, Italy with the Alps rising to the northwest of the city, Louis grew up during World War II with bombs dropping around his town. His mother encouraged him to find a career quickly, that she couldn't support him and he needed to get away from the war.

So, he studied jewelry and watch design. While working in Geneva, Switzerland, he drew up artwork and created the designs for necklaces and matching bracelets paring rubies and diamonds with other precious stones.

Rolex was impressed with his jewelry design and hired him. While employed there, he designed the internal parts of a Rolex watch. Louis expanded from watches to clocks, making many large time pieces. One of his most notable creations was the Liberty Clock (with a price tag of \$3,500). It was in recognition of the gift of the Statue of Liberty from France to the United States.

"It is a very lovely clock," Louis explained. "It was made in a limited edition of 300. I worked with the manufacturer and we gave clock No.1 to (President at the time) Ronald Reagan. Clock No. 2 we gave to President (Francois) Mitterrand of France. I received the No. 3 clock and donated it to the National Clock Museum in Columbia, PA. I have thank-you letters signed by Ronald Reagan and President Mitterrand of France."



Another one of his favorite clocks is the Inclined Plane Clock (valued at \$1,500). It runs for a full week and you don't have to wind it, gravity moves it ... a movement that was made in England. He also is proud of the Fan Clock, which is gold-filled with a diamond. "It is not very precise, but it doesn't have to be," he remarked. "It is a lady's watch, and it's very pretty."

After working for Rolex, Louis came to the United States and worked for a company called Kreisler, with offices in Manhattan and New Jersey, for about 12 years creating jewelry and watch bands.

From there, he moved to a job at the Franklin Mint outside of Philadelphia where he served as Director of purchasing and product development. Louis traveled around the world creating products, giftware, and clocks with prestigious clock makers of France, Germany, Switzerland, and England. In addition, he created glassware from crystal from Venice.

While working for the Franklin Mint, Louis worked closely with Igor Carl Faberge, whose grandfather, Peter, was the "jeweler to the czars" in Russia. Faberge jewelry and watches are known world-wide. As an off-shoot from Franklin Mint, Louis became Artistic Director for the House of Igor Carl Faberge.

Continued on page 5

DARLENE KELLENBERGER ... CREATIVELY CONNECTING WITH OTHERS

Anyone who knows Darlene Kellenberger knows there are two things she is particularly passionate about: 1) making amazing cards and crafts and 2) reaching out to those around her. It only takes a brief encounter with Darlene to realize that the two go hand in hand; they always have and always will.

Currently a resident in Health Center North, Darlene is best known for the beautiful cards she creates for staff, residents, and their families. Never one to let the grass grow under her feet, Darlene planned and now facilitates a regular craft program for her friends and fellow residents in the Health Center. Her program includes making special occasion and seasonal cards for residents to send to their loved ones. As one resident recently stated, "my new favorite activity is making cards with Darlene. I love the things she's teaching us."

Darlene has been teaching and serving in various capacities her entire life. Growing up in Lancaster City, she loved going to Crystal Park joining in the "kids' camps" run by Lancaster Recreation Commission. Her favorite part of the day was making crafts. By age 14, she was volunteering at Camp Sunshine, a camp specially designed for children with special needs. Soon after volunteering, she joined the staff and eventually served as Director for many years.



Darlene (in the back) with fellow residents.

Darlene earned her Master's Degree in Elementary and Special Education from Millersville University. Working for the School District of Lancaster, Darlene put her degree to good use and served in a variety of positions throughout the district for 31 years.

It is no surprise that Darlene's "happy place" is found when teaching and helping others find joy in being creative. "Crafts are what keep me going," she says. When anyone in the Health Center is having a bad day, could use some special cheer, or is celebrating a birthday or anniversary, Darlene is always there to spread a little joy and happiness through her many gifts and talents.

Louis Danna (continued from page 4)

After the Franklin Mint, he started to design and create products for QVC. He developed a product, "The Dominique," which became a fantastic seller. "We sold thousands of them!" he exclaimed. "It was inexpensive with cubic zirconia (simulated diamond) and that sold fantastically."

Admittedly, Louis said his favorite job was at the Franklin Mint, developing things and seeing the world. "It is amazing the stuff that I did," recalled Louis, who is also a talented painter and has many amazing art pieces in his apartment. "After I had trouble walking, I had to stop the traveling."

Using his multiple language skills, Louis volunteered as a tour guide in Philadelphia at the Visitors Center. He met people from all over Europe and he referred to that as his reward for all his hard work.

Later this year, Louis will have about 40 clocks on display during a presentation in Steinman Hall, on the Founders Campus. In case you're wondering how Louis found his way to Moravian Manor Communities, he saw a full-page advertisement in the Philadelphia Inquirer for The Woods apartments, made the move and has enjoyed his time here ever since.

A MOTHER'S GIFT TELLS A COLORFUL STORY

THE REV. TIMOTHY NAISBY

As far back as I can remember, my mother and father have been using their creative gifts to bring beauty into this world. Quilts for a new born baby, wooden toy boxes painted with Noah's Ark, prayer shawls for those who need extra comfort or that feeling of a warm embrace. Over the years, I have grown accustomed to the comforting smell of a lumber yard and a library of fabric adorned with wall-to-wall color and texture. To me, it's something of a biblical and spiritual experience when watching people quietly, and purposefully, use their hands to create gifts that can be shared with others.



In many of my Spiritual Formation courses and experiences in working with worshippers and those journeying in faith, I have found many parishioners express a great deal of value in seeing images related to where we may be in the church year. During these times, I like to offer imagery that tells the story.

The church year typically has colors associated with the liturgical season. For instance, during Lent you will see the use of purple and black. White is associated with Easter, Christmas, and Baptism. Blue and purple usually accompany the weeks of Advent. Red, orange, and yellow remind us of the symbol fire of Pentecost, representing the Holy Spirit and the enthusiasm that filled the apostles, replacing their fears and offering courage and enthusiasm to share the Good News of greater faith. And finally, green. Green is the color used for most of the year, symbolizing our growth in faith and relationship with the Lord.

Traditional "paraments" or altar cloths are, in general, fairly plain and don't really tell a story. When I arrived at Moravian Manor Communities, one of the first things I noticed about the chapel in Steinman Hall was its need for a little color and life. I approached my mother, the quilter, sewer, and embroiderer "extraordinaire" and asked if she could help bring a bit of joy and light to the MMC worship space. Without hesitation, she began sewing and creating, collaborating with me as to what images might be most meaningful for the season.

I am humbled by the many compliments received for the skill, time, and beauty that my mother donates to her passion. I love the unique character that they bring to our services and I feel honored to have my mother with us in worship, so to speak. Whenever I think of my mother, I am blessed with the thought of my father as well, and it offers me the opportunity to reflect on the Christian witness my parents exemplify...forgiveness, charity, love.

None other than the grace of God has offered me the privilege to serve here, the residents of Moravian Manor Communities and I want to make our worship spaces a place of comfort, hope, and light for all who enter.



**Meet Our New Chaplain,
Pastor Timothy**

You may have already seen The Rev. Timothy Naisby, our new Chaplain, around campus or had the opportunity to meet him or attend services with him.

Pastor Timothy is a native of the Bethlehem area. He completed his undergraduate studies at Susquehanna University in Selinsgrove graduating with Bachelor's Degree in Studio Art, with an emphasis in 3D design. Upon being called to pastoral ministry, he attended and completed his seminary training at Moravian Theological Seminary. Upon graduating, Naisby served as pastor of the Moravian Church in Unionville, Michigan until recently accepting the chaplain position at MMC.

"I consider it to be a great privilege to walk spiritually with residents and their families. I pray that in my time here we can all grow together in faith and share in our experiences of the presence of the Divine."

Pastor Timothy is joined here in Lititz with his wife Usha, their nearly 1-year-old son Jordan, and a puppy named Maya. Usha is an amazing cook, talented designer, creative and innovative decorator, and a wonderful mother to Jordan.

For more background on Pastor Timothy and his family, read the blog posted back in August 2021 on www.moravianmanorcommunities.org.

MILDRED BENDER HONOREES NAMED FOR 2022

Every year, a resident, volunteer, and employee are recognized for their outstanding service to MMC. This year, Mildred Bender Awards were given to these three individuals who exemplify the mission and ministry of Moravian Manor Communities:

- Mrs. Donna Wetzel, Resident
- Mr. D. Michael Byler, Volunteer
- Ms. Melissa Hevener, Employee

Exemplifying a Spirit of Ministry to Others

A life-long member of the Moravian Church, Mrs. Mildred Bender spent her final years as a resident of Moravian Manor Communities, where her comfort and concern for others left a lasting impression. Following her death in 1994, a memorial fund was set up in an effort to perpetuate the cherished values she held so dear.

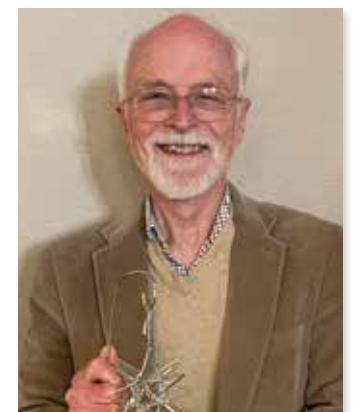
Mrs. Donna Wetzel (Resident)

Donna, her husband Jim, and four-legged friend Mia, joined MMC as Pioneers in the first phase of the Warwick Woodlands campus in January 2017. Donna has led our Lamplighters through a transition of leadership. During this time, she and her team have revived and grown the "Lemon Street Boutique" and "Snowy Owl Gift Shop" through COVID-19. Donna is always thinking of others. How to serve others. That is her "business plan." Though it's not all "business" for Donna...it's all about how to serve and provide for others.



Mr. D. Michael Byler (Volunteer)

Michael Byler has been a volunteer at MMC since 2017, visiting residents in the care areas on the Founder's campus. After MMC reopened in April 2021, Michael returned to visit old friends and make some new ones, which he does easily. He is as at home in Herrnhut as he is in the Health Center. It is rare to find this versatility in a volunteer. He is inclusive and kind. That is why people use words like "dedicated," "an asset," and "a friend" to describe him. Many thanks for sharing your time and gifts with MMC residents and staff.



Ms. Melissa Hevener (Employee)

As the Senior Unit Secretary and a member of the MMC staff for 41 years, Melissa has shown a strong commitment to excellence during her years of service. She has demonstrated a dedication to the mission and has shown resilience in the face of numerous changes and challenges throughout the years. She is praised by her nurses for her efficiency and knowledge in managing orders, admissions, and discharges and for her ability to navigate systems to find relevant clinical information in a time-sensitive fashion. The doctors, administrators, infection control specialist, her supervisor, the MDS department, and charge nurses have all come to trust in and appreciate her ability to provide guidance and assistance in numerous clinical duties. She also has been recognized and praised by many for the quality of training she provides to RNs and LPNs in navigating various health portals.



To learn more about the Mildred Bender Memorial Fund, the woman who inspired it, and this year's honorees, read the full article on our March 11, 2022 blog at www.moravianmanorcommunities.org/blog



Owl's Nest Reopens to General Public for Lunch

In early March, the Owl's Nest Restaurant (on the Warwick Woodland Campus) welcomed back the general public for dine-in lunch Tuesdays through Fridays, 11 am - 3 pm. If you're new to MMC, the Owl's Nest is our farm and sea-to-table restaurant that serves up comfort food with a twist.

Curbside pickup from the Owl's Nest continues to be available for breakfast, lunch and dinner during regular hours of operation Monday - Friday. Visit www.moravianmanorcommunities.org/dining for full hours of operation, weekly specials and menus.

Enjoy two of the Owl's Nest lunch specialties, whether you want to treat yourself to lunch or do it yourself.

CRAB CAKES

Ingredients:

- ½ c mayonnaise
- 1 egg
- ½ Tbsp parsley
- ½ Tbsp lemon juice
- ½ Tbsp white wine
- ½ Tbsp Dijon mustard
- ½ Tbsp Worcestershire
- 1 Tbsp Old Bay seasoning
- 3 lbs crab meat



Instructions:

Add all ingredients, except crab meat, into mixing bowl. Blend well. Gently fold in crab meat. Bake in 350-degree oven for 15 minutes, flip, and bake for an additional 4-6 minutes.

Alternate cooking option: Heat pan over medium-high heat. Using 1 Tbsp olive oil, cook for 4-6 minutes on each side.

SESAME SALMON SPINACH WRAP

Ingredient:

- 1 - 12" flour tortilla wrap
- 4 oz diced salmon
- 2 tsp sesame oil
- 1 oz fresh spinach
- 2 Tbsp diced tomato
- 2 Tbsp sliced black olives
- 1 tsp roasted sesame seeds
- Old bay mayonnaise (mix 1 Tbsp mayonnaise with 1/8 tsp old bay seasoning)

Instructions:

Heat pan over medium heat. Add in sesame oil. Heat for 30-45 seconds, then add salmon. Cook thoroughly. Layer in a flour tortilla the spinach, salmon, old bay mayonnaise, tomatoes, olives, and sesame seeds. Wrap and serve.



Wish List

An Opportunity to Meet Tangible Needs and Bless Others

Bingo Candy or Prizes\$25+

Craft Supplies for Activities \$40+

Activity Connection for All Care Areas.....\$175/year

This software allows for high-tech and low-tech programming that is theme-based content and is used in all care areas

Exotic Animal Visits.....\$600/2 hour visit

The Aldinger Farm raises red kangaroos in Halifax, PA and works with zoos for placement at times. To socialize the babies, they visit retirement communities and hospitals.

Bladder Scanner (any donation is appreciated)..... \$16,000

Lucynt Memory Table; Interactive Entertainment Game for Herrnhut residents (any donation is appreciated) \$5,000

Gifts to MMC are tax deductible according to IRS regulations

MMC is fortunate to have the Lamplighters' Auxiliary and is appreciative for their ongoing fundraising efforts. Funds raised are used to purchase items on the "Wish List" or applied to the Benevolent Care Fund - both of which benefit residents of Moravian Manor Communities. Many thanks for their most recent donation of \$5,000 to the Benevolent Care Fund.

Volunteer Opportunities

There are many ways you can help support the work of the Lamplighters. Donations of your time, talent, or treasures not only bless you, but blesses the residents of MMC. Also, donations or craft items for the gift shops—Lemon Street and Snowy Owl Boutiques—are always welcome!

If you are interested in volunteering with the Lamplighters Association, please contact Donna Wetzel by email at dhwetzel7@gmail.com

LAMPLIGHTERS OPEN DOORS WITH RAISED FUNDS

Last year, thanks to many generous donors, the Lamplighters raised \$10,000 for the purchase of two automatic door openers. The openers recently were installed in the Baer Center for Assisted Living on a door leading outside to a courtyard. In the past, residents who use ambulatory devices (such as wheelchairs and walkers) were unable to enter this outdoor space on their own. Thanks to the new additions, residents now can effortlessly enter and exit this beautiful courtyard whenever they desire.

We are so appreciative to the Lamplighters, whose fundraising efforts benefit our Benevolent Care Fund as well as our Wish List, which includes items that enhance the lives of residents in care neighborhoods.



■ *“Community within a Community”*

**NEW “EXCELLENCE
IN CUSTOMER CARE”
PROGRAM
RECOGNIZES FIRST
TWO TEAM MEMBERS**



As a leader in the industry and the area, Moravian Manor Communities prides itself on maintaining a strong set of standards and ethics, delivering superior services, and making a difference in the lives of community residents. While we can boast that we are a **5-Star Facility and offer quality service and homes**, we understand that it’s our team members that make us great! And it’s our team that has created this amazing culture of family and friendship here at MMC, working in harmony to achieve common goals.

To recognize our team’s extraordinary efforts, we created the “Excellence in Customer Care” Recognition Program. Each month, MMC’s leadership and management team nominate and acknowledge the contributions made by team members who rise to challenges and go above and beyond the call of duty.

Connect with MMC on Facebook at www.facebook.com/moravianmanor to stay up to date on news such as upcoming Excellence in Customer Care honorees.

Hannah Yoder

The pandemic has allowed Hannah to shine. From her leadership during the darkest days of 2020 when the pandemic peaked on Herrnhut, to her willingness to change shifts to cover 11-7 in spite of not being her preference to help the team out during our staffing challenges for months and months on end, to her attention to organization and detail and compliance, to her willingness to help her fellow nurses out on 11-7 winning her consistent praise. She also picks up innumerable shifts all hours. She has really proven herself an amazing and dedicated leader in our MMC community.



Jill Wang, Certified Dementia Practitioner/Activities Staff

Jill always strives to come up with new and interesting programming that meets the needs of residents. Some examples include her “Prayer and Share” group that is meant to complement our current spiritual offerings through discussing scripture but also by giving residents an opportunity to talk about struggles they might be having and using the support of those in the group through prayer. Another example is her “Neighbor to Neighbor” visits, where she asks one of the residents to pass out puzzles or food door to door. This allows residents to make connections with their neighbors on the floor and has led to residents doing room visits on their own to chat and say hello. One of Jill’s strengths is her ability to share in quality one to one visits with residents regardless of their cognitive status.



As a Certified Dementia Practitioner, when working in the Herrnhut Community, Jill uses her training and years of experience to engage residents, who are no longer communicative, in a meaningful way. Jill has won the trust of many residents including those who tend to be more introverted than others.

FOLLOW ME
...TO AN
AWESOME JOB!

Flexible Schedule, Fun Atmosphere

Competitive Compensation:

- Full-Time Positions starting @ \$15/hr
- Part-Time Positions starting @ \$13/hr

Sign-On Bonuses for various positions:

- \$5,000 RN 2nd & 3rd shift
- \$3,000 CNA 2nd & 3rd shift
- \$2,000 FT Dining Position
- \$2,000 Housekeeper
- \$2,000 Horticulturalist/Gardener
- \$2,000 Groundskeeper
- \$250 PT Dining Position



Visit www.moravianmanor.org/careers for a full listing of open positions and unique benefits...or follow the link with this QR code.

MEET SOME TEAM MEMBERS!

Want to hear firsthand about the family-like atmosphere and comradery co-workers have found while working at MMC?

Listen to our latest video testimonials at moravianmanorcommunities.org/our-stories-team-members





Endowment Funds

Generous friends and benefactors have, over the years, established the following named funds for a number of purposes, which enhance the MMC's ministry. The minimum gift to establish an endowment fund is \$25,000. Additional gifts to any of these funds are greatly welcomed.

Elizabeth A. (Reese) Beecher Memorial Trust Fund

The Elizabeth A. (Reese) Beecher Memorial Trust Fund was established in 1972 by a bequest from the estate of J. Franklin Beecher. Income can be used for the relief, assistance, and support of aged women of the Congregations belonging to the Moravian Church of the Northern Province of the United States.

Mildred L. Bender Memorial Fund

The Mildred L. Bender Memorial Fund is a donor restricted fund established in 1995 by family and friends of Mrs. Bender, a resident of Moravian Manor Communities from 1988 to 1994, as a tribute to this woman whose life and work exemplified a spirit of ministry to others. The memorial has a twofold purpose. First, to recognize each year outstanding service by a staff member, a resident, and a volunteer; and second, to assist health center residents whose funds have been depleted and cannot meet the full cost of care.

John and Edna Bonham Memorial Fund

The John and Edna Bonham Memorial Fund was established in 2011 with a gift from the estate of Mr. and Mrs. Bonham. John and Edna had been residents of Moravian Manor Communities from April of 1986, when they moved into a Manor Greene Apartment, until their respective deaths in 2010 and 2007. Their memorial fund is designated for general endowment purposes.

Portia A. Bowman Memorial Fund

The Portia A. Bowman Memorial Endowment Fund was established in 2012 with a gift from Miss Bowman's estate. The proceeds from the Fund are designated for benevolent care. Portia was a life-long Moravian and was active in both the church and in Moravian Manor Communities. She served on the board of trustees from 1994 to 2005 and served as board treasurer during that time. Portia was an active volunteer and a member of the Lamplighters Association, Moravian Manor Communities' auxiliary. She served on the Archives Committee and was instrumental in the formation of the Lititz Porch Walk held annually in October and sponsored by Moravian Manor Communities. Portia was honored in 2010 as the recipient of the Mildred Bender Volunteer Award.

Bricker Memorial Endowment Fund

The Bricker Memorial Endowment Fund was established in 2006 by Manor resident Victoria H. Badorf and family in memory of her aunts, Sophia Lucinda Bricker (1872-1945), Eve Magdalene Bricker (1880-1961), and Elizabeth Bausman Bricker, M.D. (1877-1979). Proceeds from the Bricker Memorial Endowment Fund are dedicated to the care and maintenance of the Beck Memorial Garden at Moravian Manor Communities.

Richard G. Davis Memorial Fund

The Richard G. Davis Memorial Fund is a donor restricted fund established in 1996 by Moravian Manor Communities resident H. Stella Davis in memory of her husband. Income from this fund helps residents whose funds are depleted and cannot cover the cost of services and care they need.

Cynthia Jones Eastman Memorial Fund

The Cynthia Jones Eastman Memorial Fund was created in the year 2000 by her brother Philip Harris Jones in his sister's memory. The fund was established to restore and maintain the Steinway Grand Piano that was donated to Moravian Manor Communities by Cynthia's family in her memory. Cynthia Jones Eastman was a resident of Moravian Manor Communities where she resided in cottage 107. The piano was a gift to Cynthia from her parents on her sixteenth birthday.

Doris A. Henly Memorial Fund

The Doris A. Henly Memorial Fund was established in 2005 by her family and friends to honor her loving, altruistic memory. Mrs. Henly was a resident of Moravian Manor Communities from 1995 until her death on November 19, 2004. Mrs. Henly was an active and compassionate member of our community, and she spent most Mondays, beginning in the fall of 1996, serving as a volunteer in The Children's Corner, a child care center within our community. Mrs. Henly's passion was children's literacy and the fund originally was intended to enrich the literacy program of The Children's Corner. With the closing of The Children's Corner in 2020, the fund's are now used to enhance the resident literacy program at Moravian Manor Communities.

"Poss" McCloud Memorial Fund

The "Poss" McCloud Memorial Fund was established in 1984 in memory of Paul "Poss" McCloud, who served on the Board of Trustees from 1970 to 1983

and held the office of Board President from 1978 through 1983. Interest from this fund is used to purchase personal items for residents whose funds have been depleted.

Gail and Paul Metzger Endowment Fund

The Gail and Paul Metzger Endowment fund was established in 2020. This Endowment Fund was created as part of the Benevolent Care Fund to assist residents whose personal resources have been depleted and cannot meet their costs for services needed. If all Benevolent Care needs in total for the year at Moravian Manor Communities are met, the income (draw) from this Fund can be used at the discretion of the Board of Trustees to support the mission of Moravian Manors, Inc.

Moravian Home of Lititz for Aged Women Trust Fund

The Moravian Home of Lititz for Aged Women Trust Fund was established by the Association for the relief, assistance, and support of aged women of the Congregations belonging to the Moravian Church of the Northern Province of the United States.

New Horizons Permanent Endowment Fund

The New Horizons Permanent Endowment Fund was established in 1984 with gifts from an Eastern District Campaign. Income is used to provide care for less-than-full-pay residents.

Mr. and Mrs. William R. Parsil Memorial Fund

The Mr. and Mrs. William R. Parsil Memorial Fund was established in 1999 by the Parsil Family. The fund's interest has been designated for Moravian Manor Communities' Alzheimer's Program.

The Ernest T. Selig, Jr. and Dorothy Ferree Selig Memorial Endowment Fund

The Ernest T. Selig, Jr. and Dorothy Ferree Selig Memorial Endowment Fund was established by their estate in 2012 in memory of Ted and Dorothy's longstanding relationship with Moravian Manor Communities, beginning as charter residents of Herbst Haus until Ted died in 1998 at age 93. After transferring to assisted living at MMC, Dorothy later moved from Lititz to Connecticut in 2005 to be closer to her children. She died in 2011 at age 105. The income from this endowment is to assist residents whose personal resources have been depleted and cannot meet their costs for services needed.

MMC Giving Back Fund initiated by Chaplain Rich and Pam Thierolf

Established in 2021 the MMC Giving Back Fund initiated by Chaplain Rich and Pam Thierolf was created as part of the Benevolent Care Fund to assist residents whose personal resources have been depleted and cannot meet their cost for serviced need. If all Benevolent Care needs in total for the year at Moravian Manor Communities are met, the income (draw) from this Fund can be used at the discretion of the Board of Trustees to support the mission of Moravian Manors, Inc.

John Traeger Memorial Endowment Fund

The John Traeger Memorial Fund was established in 1958 from a bequest established by Mr. Traeger of Bethlehem, Pennsylvania. Interest from this fund can be used at the discretion of the Board of Trustees.

Dean Worth Dementia Education Fund

The Dean Worth Dementia Education Fund was established in 2017 by his wife, Emily Klenin, to honor the legacy of learning, compassion and excellence that embodied the life of Professor Worth. It is with this focus on excellence in understanding the neuroscience of the brain with the diagnosis of Dementia, that the fund will provide training experiences for staff in the latest education by nationally recognized experts in the treatment and

care of those with this diagnosis. Dean Stoddard Worth was a Distinguished Professor (Emeritus) of Slavic Languages and Literatures at UCLA, longtime chair of the International Committee of Slavists, Foreign Member of the Russian Academy of Sciences, and a life member of the Centre d' Études Slaves of the University of Paris (Sorbonne).

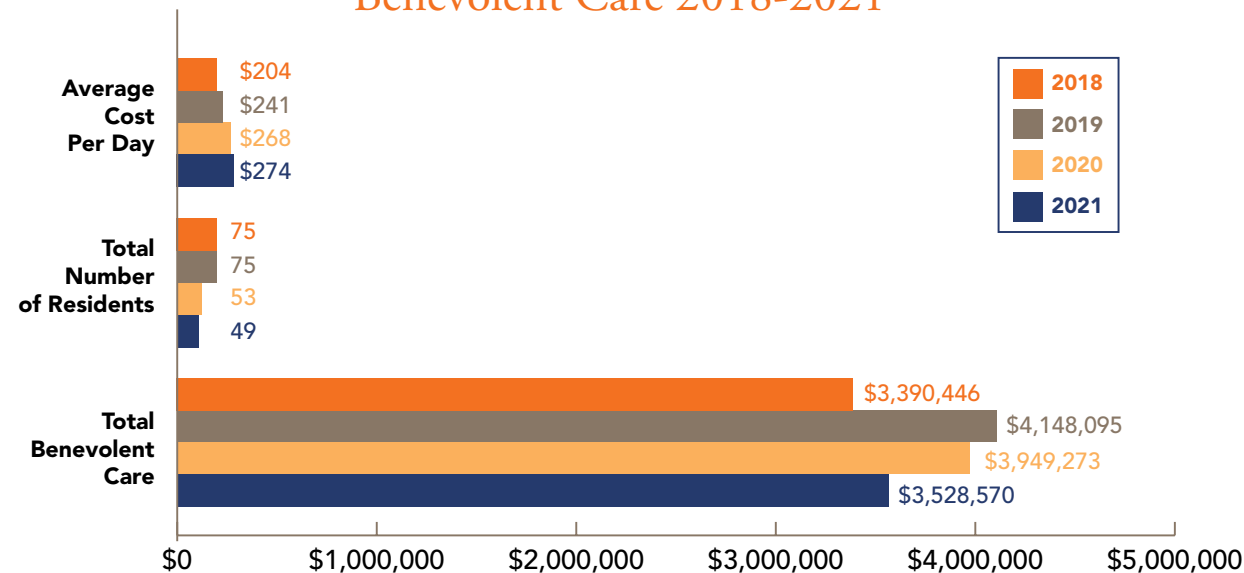
Anna and Eugene Long Benevolent Care Fund

The Benevolent Care Memorial Endowment fund is established in the memory of Anna and Eugene Long, the first residents of Moravian Manor Communities in 1974. Their motto was to pass it forward and their lives reflected this in their daily lives. "Freely you have received; freely give." Matthew 10:8

Christoffel Employee Assisted Housing Fund

The Christoffel Employee Assisted Housing Fund was established in 2019 by Mary Rose and Frank Christoffel, III to assist qualified employees of Moravian Manor Communities with the purchase of a home by providing funds to help with the down payment or closing costs. This fund will work in conjunction with and follow the guidelines of Moravian Manor Communities' Employer Assisted Housing program. The income from this endowment will aid Moravian Manor Communities or employees with housing needs.

Benevolent Care 2018-2021



Named Endowment Fund

Moravian Manor Communities has been the recipient of a number of endowment funds that have been established in honor and in memory of cherished individuals. The funds, which were gifted by family and friends, support various aspects of Moravian Manor Communities' ministry. In 2021, \$321,300 was transferred from Moravian Manor Communities' endowment funds into operations to support the designated purpose of the funds.

	Balance 12/31/21	Original Balance	Date Established
*Elizabeth A. (Reese) Beecher Memorial Trust Fund	\$144,632	\$32,000	1996
*Mildred L. Bender Memorial Fund	\$299,561	\$50,000	1995
John and Edna Bonham Memorial Fund	\$1,158,948	\$435,906	2011
*Portia A. Bowman Memorial Fund	\$79,208	\$20,000	2012
Bricker Memorial Endowment Fund	\$67,781	\$20,000	2006
*Richard G. Davis Memorial Fund	\$69,093	\$10,000	1996
Cynthia Jones Eastman Memorial Fund	\$7,404	\$10,000	2000
Doris A. Henly Memorial Fund	\$46,092	\$11,447	2005
*"Poss" McCloud Memorial Fund	\$47,860	\$10,000	1984
*Moravian Home of Lititz for Aged Women Trust Fund	\$1,006,344	\$221,410	1996
*New Horizons Permanent Endowment Fund	\$1,165,444	\$270,000	1984
Mr. and Mrs. William R. Parsil Memorial Fund	\$45,832	\$10,000	1999
*Ernest T. Selig, Jr. and Dorothy Ferree Selig Memorial Endowment Fund	\$212,078	\$90,944	2012
John Traeger Memorial Endowment Fund	\$177,903	\$21,000	1958
Dean Worth Alzheimer/Dementia Education Fund	\$74,455	\$35,000	2017
Sid Long	\$717,790	\$300,000	2019
Christoffel Housing Fund	\$116,839	\$50,000	2019
Paul and Gail Metzger Fund	\$127,777	\$50,000	2020
MMC Giving Back Group	\$55,680	\$55,680	2021
<i>*Designated funds established for Benevolent Care</i>	\$2,526,855	\$1,004,354	

Endowment Funds established by the Board of Trustees

	Balance	Date 12/31/21 Established
Benevolent Care Fund	\$6,440,899	1985
General Endowment Fund	\$6,896,437	1988
Benjamin G. Forrest Memorial Fund	\$957,353	1984
Paul W. McCloud Memorial Fund	\$413,009	1984

2021 Financial Report

In 2021 Moravian Manor Communities (MMC) strived to keep residents and staff safe as the COVID-19 pandemic continued to wreak havoc on our industry. MMC worked to manage and interpret best practices concerning the COVID-19 pandemic knowing that each decision made to keep residents and staff safe would have an impact on our finances. Facing another year of uncertainty in our industry, MMC introduced several initiatives that included 1) cost reduction measures, 2) realigning nursing hours per patient day to current census levels, 3) implementing wage increases in June and November for staff, and 4) mandating the COVID-19 vaccine for staff effective November 2021.

Despite the challenges and initiatives mentioned above, when reviewing the 2021 annual financial report* it appears we had a 'stellar' year. The operating surplus for 2021 was \$3,844,950. The total surplus includes \$2,827,125 of Paycheck Protection Program (PPP) Loan Forgiveness under Other Revenue. While the PPP funds were used in 2020, we received the official notice from the Small Business Administration that the loan was forgiven and therefore the funds could be recognized as revenue instead of a loan in 2021. Taking into account the additional income under Net Assets of \$3.9M, which includes a gain on sale of property (Community Basics funds), gains on investments, and accounting for SWAP adjustment the net assets without donor restrictions for 2021 was \$7,825,694. When we include the additional \$1.1M of donor restricted funds that include contributions and gains on investments, the total increase in net assets for 2021 is \$8,932,375. A gain of \$8.9M over 2020 ending assets.

Although the COVID-19 pandemic continues to dominate the headlines and impose challenges to our daily operations, it is important to also reflect on the positive changes that occurred in 2021. Throughout 2021, restrictions were lifted for families and friends regarding visitations and the final carriage homes move-ins for Phase II of the Warwick Woodlands campus took place at the beginning of the year. Construction also started for 16 additional carriage homes on the Warwick Woodlands campus with two units being moved into for that phase (phase II-B) before yearend. The remaining Phase II-B carriage homes will be occupied in the late spring of 2022. As we look forward to 2022, we are grateful for the lifting of restrictions, per current regulations, as our residents and staff look to regain normalcy in our changing world.

In 2021 Moravian Manor Communities was able to provide over \$3.5M of assistance to residents. We are grateful for your support to make this possible. The commitment from everyone - residents, families, friends, donors, volunteers, and staff who continue to support MMC is humbling. Thank you for continuing to donate your time and funds to support our mission of providing opportunities and services that enrich the journey of aging. We remain committed to excelling at anticipating and accommodating the changing lifestyles, expectations, and needs of the people we serve. MMC is grateful to our staff and residents who gave of themselves daily to care for, encourage, sustain and comfort one another throughout another challenging year.

*The summarized balance sheet and statement of changes in net assets were derived from the 2021 audited financial statements.

REVENUE AND EXPENSES

REVENUE WITHOUT DONOR RESTRICTIONS 2021

Year Ending
Dec. 31, 2021

Moravian Manor billed Medicare, Medicaid, insurance companies & individual residents	\$13,061,533
Other Resident Revenue	\$11,066,916
Entrance Fees Earned	\$4,009,839
Due to contractual allowances and the inability of some residents to pay, our billings were reduced by.....	-\$3,100,000
Other operating revenue from Therapies, Investments, PPP Loan forgiveness and other ancillary services amounted to.....	\$5,868,189
Total Operating Revenues.....	\$30,906,477

OPERATING EXPENSES:

Expenses to provide the basic services including Nursing, Dietary, Housekeeping, Social Services, Chaplaincy & Activities	13,602,426
Administrative, Admissions & Marketing	2,756,008
Plant Operations and Maintenance including Wages, Utilities and Purchased Services.....	3,004,804
Real Estate Taxes.....	1,170,960
Depreciation Expense	4,592,841
Interest Expense	1,812,602
Other.....	121,886
Total Operating Expenses.....	\$27,061,527

Total Operating Surplus (Loss) \$3,844,950

Net Assets Without Donor Restrictions

Gain on Sale of property and equipment.....	1,165,980
Unrealized Gain (Loss) on Investments & Assets Released from Restrictions.....	1,494,319
Change in Investment (YNC).....	5,110
Change in fair value of Derivative Financial Investment (SWAP).....	1,315,335

With Donor Restrictions

Contributions	741,940
Unrealized Gain (Loss) on Investments & Assets Released from Restrictions.....	(223,416)
Interest & Dividends	103,972
Realized Gains	478,625
Changes in Beneficial Trust	5,560

CHANGE IN NET ASSETS WITH AND WITHOUT DONOR RESTRICTIONS \$5,087,425

INCREASE (DECREASE) IN NET ASSETS \$8,932,375

TOTAL FUNDS SURPLUS/(DEFICIT) \$8,932,375

BALANCE SHEET

ASSETS:

Current Assets	7,906,690
Investments & Assets Whose Use is Limited	18,787,167
Pledges	64,805
Property & Equipment	143,733,686
Other	2,658,814

TOTAL ASSETS.....\$173,151,162

LIABILITIES:

Current Liabilities	7,921,090
Annuities Payable & Claims Payable	25,563
Long-Term Debt	63,391,515
Unearned Entrance Fees	69,037,381
Guest Deposits	1,672,607

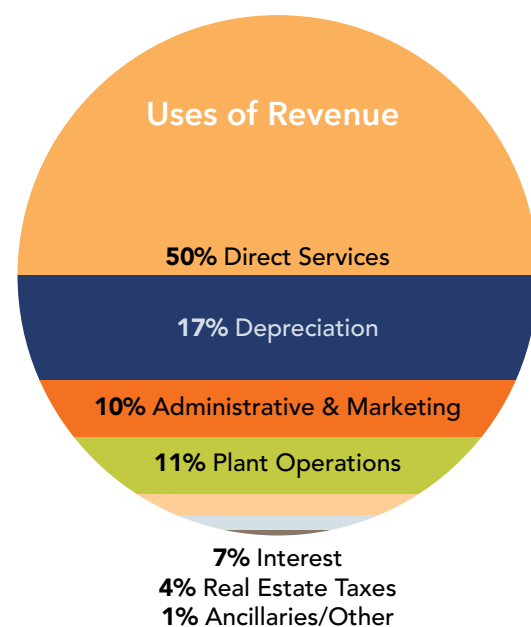
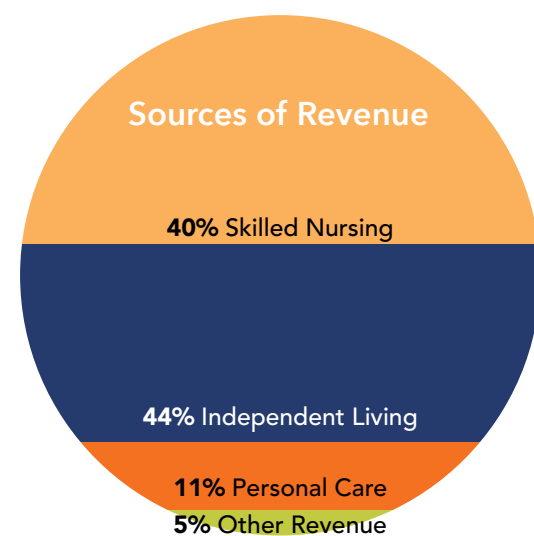
TOTAL LIABILITIES\$142,048,156

BOARD DESIGNATED ASSETS ENDOWMENT (WITHOUT RESTRICTIONS) 11,631,099

UNDESIGNATED ASSETS (WITHOUT RESTRICTIONS)..... 10,493,690

ASSETS WITH DONOR RESTRICTIONS 8,978,217

TOTAL FUND BALANCES & LIABILITIES\$173,151,162



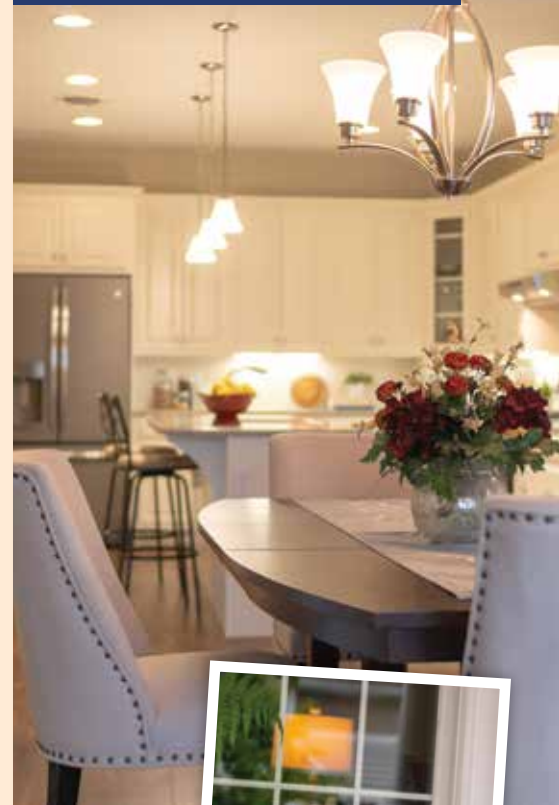
ERL is Back on Schedule!

After a 2-year hiatus, the Explore Retirement Living Open House is back in full force with 17 participating Life Plan communities from Lancaster and Chester Counties.

Be sure to join us on **Saturday, October 15 from 10 AM – 4 PM** to explore Moravian Manor Communities maintenance-free homes and network of care services to accommodate you or your loved one's changing needs. Between the Founders Campus and Warwick Woodlands Campus, we feature the area's widest array of home styles available ... by fall Phase Two (the last phase of carriage homes of the Woodlands Campus) will be completed so you can see how the campus has taken shape in the past two years. You'll also get to hear directly from residents and learn about the many benefits of living in a Life Plan Community here in Lititz.

If you want to visit sooner than this fall, check out MMC's virtual tour at www.moravianmanorcommunities.org or call the marketing sales team at 717-626-0214 to schedule a personal appointment.

Forester Carriage Home open floor plan



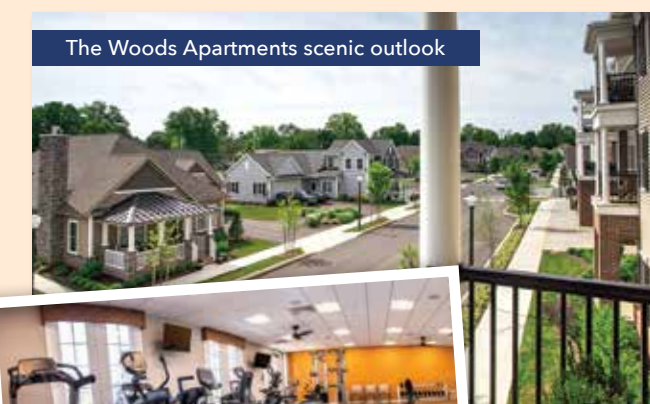
Tree Top Terrace



Garden Court Apartment patio view



Pet friendly community



The Woods Apartments scenic outlook



Hendricks Place Townhome sunroom



SmartFit Studio

2022 Engaging Community Dinner

MORAVIAN MANOR COMMUNITIES
Proudly Presents Our
10th Annual Engaging Community Dinner
to benefit Moravian Manor Communities
Senior Living Ministry



Joe Theismann, Keynote Speaker
CHALLENGE OF CHANGE:
Adjusting to the New Normals of Life

Thursday, October 6, 2022

Lancaster Marriott at Penn Square
25 South Queen Street, Lancaster, PA
Private VIP Reception - 5:45 PM
Dinner - 7:00 PM

Stay tuned for details coming this summer about
ticket sales and sponsorship opportunities at
www.moravianmanorcommunities.org and
Facebook.com/moravianmanor.

Christmas Box Fund Renamed, Blesses Non-Management Team Members in 2021

In 2021, former resident and former Board chair Dr. Joseph McSparran passed away. It was his request that donations be put toward the Christmas Box, which was renamed the McSparran Employee Holiday Fund in his honor. As MMC policy prohibits all employees from receiving tips or gifts, the fund was created as a way for residents and family members to show appreciation to staff.

Last year, contributions received exceeded \$70,000 and were divided only among non-salaried employees - nurses, housekeepers, laundresses, hairdressers, maintenance workers, waiters and waitresses, etc. - and was included in their December 10, 2021 paycheck. The specific amount each employee received was based upon their years of service. Be assured that the employees who received these gifts were grateful for your expression of appreciation. We are so blessed to have such an amazing, dedicated, and hard-working team of employees as well as a remarkable community of residents whose resolute commitment and dedication made these special holiday bonuses possible.

